Getting started with the my Sun Life mobile app

Sun Life

What you need to sign into the **my Sun Life Mobile App**

You'll need your Access ID and password in order to sign in (the same credentials you use to sign into the desktop version of **mysunlife.ca**). You can select the Save my Access ID checkbox to make signing in more convenient on future visits. If you don't have an Access ID already, select **register** and follow the steps.

If you have a workplace benefit plan: before you submit mobile claims, you need to register for direct deposit on the desktop version of **mysunlife.ca**.

Depending on your plan, the following options may be available and these easy to follow steps will help you navigate throughout the app.

Checking your coverage and claims

Your coverage and claims information is available at your fingertips.

- From the **Benefits tab**, select **Coverage information** for details about your plan.
- Use the easy and convenient **Submit a claim** option to submit your eligible expenses.
- Select your claim type, such as Medical, Vision or Dental and follow the prompts to let us know the details of your claim.

Depending on your plan, you might be able to send us a photo of your receipts. Just follow these simple steps:

- Select who the claim is for and add in the provider details.
- When prompted, select **Other expense** as the type of service and enter the date of service and amount.
- You'll then be able to use your camera to take a photo of your documentation you'd like to include (you can add up to 30 photos).

Questions?

Save time, sign in first and get help faster!

iPhone users:

1. Go to the App Store and search for my Sun Life (Canada).
2. The app will appear in your search results.
3. Select the my Sun Life (Canada) app to view the app description.
4. Select the 'Get' button, and then select the Install.

Android users:

1. Go to Google Play and search for my Sun Life (Canada).
2. The app will appear in your search results.
3. Select the my Sun Life (Canada) to view the app description, and then click on the Install button.